

Fixed support services



You may reach HPE Customer support services at these numbers:

Indonesia	HPE Support Line	+62-21 57994050 0018038520668 (Toll Free)
	Registration Support	sg.supportservice@hpe.com
India	HPE Standard support	1800 425 8080
	Service level 7 x 24	1800 425 4994
	Registration Support	ind.supportservice@hpe.com
Malaysia	Warranty, Fixed support services and Contract	1800-88-1811
	Mission Critical Support	1800 88 3286
	Registration Support	my.supportservice@hpe.com
Philippines	HPE Support Line	+63 2 888 62 11 +63 917 794 1300 customerservice.ph@hpe.com
	Registration Support	ph.supportservice@hpe.com
Singapore	Customer Care Center	(65) 6272 5300
	Support Service with Response Time	1800 272 4333 (24 hours)
	Call-To-Repair (CTR)	(65) 6270 8229
	Proactive Care Support	(65) 6578 0188
	Registration Support	sg.supportservice@hpe.com

Thailand	Contract and Fixed support services	+662 1186000 18004414048 (Toll free)
	Registration Support	th.supportservice@hpe.com
Vietnam	HPE Support Hotline	+84 8 4458 2390 support.egvn@hpe.com
	Registration Support	sg.supportservice@hpe.com
Asia Emerging Countries	<i>Bangladesh, Bhutan, Brunei, Cambodia, Laos, Maldives, Myanmar, Nepal, Pakistan, Sri Lanka, Timor-Leste</i>	
	Warranty and Fixed support services	+65 6272 5300
	Contract and Fixed support services	+65 6272 4333
	Registration Support	sg.supportservice@hpe.com

Please furnish the following information when logging a service call

- Product serial number and ID
- Fixed support services serial number
- Caller name/phone number
- Brief problem/description of problem